

<u>TV</u>	(per month)	<u>DIGITAL PHONE</u>	(per month)	<u>ADDITIONAL CHARGES</u>	(per incident)
TIERS		CALLING PLANS & PACKAGES		TV	
Limited TV	\$16.45	All Distance Phone	\$34.99	TV Service Installation (includes two outlets)	\$49.99
Expanded TV	\$65.45	<i>└ Includes unlimited calling to USA & Canada, all standard features</i>		Additional Outlet Installation	\$14.99
Digital SilverTV	\$76.45			HIGH-SPEED INTERNET	
Digital GoldTV	\$80.45			Internet Service Installation	\$49.99
HD Programming ¹	FREE	Add-a-Line Plan (additional lines only)	\$16.99	24x8 Dual-Band Wi-Fi Modem Purchase	\$99.99
		<i>└ Includes 15¢/min. domestic long distance, caller ID</i>		Static IP Address Setup	\$69.99
A LA CARTÉ PREMIUM TV NETWORKS		International Plus Calling Package	\$4.99	DIGITAL PHONE	
HBO	\$17.99	<i>└ Discounted international calling rates</i>		Digital Phone Service Installation	\$49.99
Cinemax, Showtime or Starz! & Encore	\$15.99 ea.			Line Activation	\$19.99
ADDITIONAL SERVICES		STANDARD FEATURES (included with Gold Plan)		Digital Phone Adapter Replacement Battery	\$24.99
Standard DVR Service (per outlet)	\$9.99	Online Voicemail, Anonymous Call Reject,		Disconnection	\$29.99
Multi-Room DVR Service	\$11.99	Call Block, Call Forwarding, Call Return,	\$4.99 ea.	MISCELLANEOUS	
Service Assurance Plan	\$4.99	Conference (3-way) Calling, Do Not Disturb or		Service Visit	\$75.00
GreenLink™ Renewable Energy Program	\$1.00	Speed Dial		Returned Check	\$25.00
EQUIPMENT CHARGES		ADDITIONAL DIGITAL PHONE SERVICES		Credit Card Denial	\$10.00
SD Digital TV Receiver w/ Remote	\$6.99	Distinctive Ring	\$5.99	Deactivation	\$15.00
HD or HD/DVR TV Receiver w/Remote	\$8.49	Non-Listed Number (excluded from phone book)	\$3.00	Equipment Pickup	\$15.00
				Reconnection by Field Technician	\$30.00
		Non-Published Number (excluded from 411 & phone book)	\$5.00	Collection	\$30.00
		Additional or Foreign Directory Listing	\$6.99	Change of Service	\$11.00
<u>HIGH-SPEED INTERNET</u> ²	(per month)			UNRETURNED/DAMAGED EQUIPMENT	
TIERS				Unreturned/Damaged Digital TV Receiver	\$250.00
Economy 10 Mbps	\$39.99			Unreturned/Damaged HD or DVR Receiver	\$500.00
Lightning 160 Mbps	\$59.99			Unreturned/Damaged TV Remote	\$15.00
Lightning 320 Mbps	\$79.99			Unreturned/Damaged Rental Modem	\$159.99
				Unreturned/Damaged Digital Phone Adapter	\$159.99
24x8 Dual-Band Wi-Fi Modem Rental	\$9.99				
Static IP	\$6.99				
Wi-Fi Network (with Digital Phone)	\$6.99				



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1. High-Definition services are available with proper HD receiver and TV. 2. Compatible 24-channel DOCSIS 3.0 modem required to receive optimal speeds. Many factors affect network speed. Actual speeds may vary and are not guaranteed. Please see the Full Channel Open Internet Disclosure and the High-Speed Internet Customer Guide & Service Agreement at www.fullchannel.com for more details.