

<u>TV</u>	(per month)
TIERS	
Limited TV	\$16.45
Expanded TV	\$65.45
Digital SilverTV	\$76.45
Digital GoldTV	\$80.45
HD Programming ¹	FREE

ADDITIONAL SERVICES	
Standard DVR Service (per outlet)	\$9.99
Multi-Room DVR Service	\$11.99
Service Assurance Plan	\$4.99
GreenLink™ Renewable Energy Program	\$1.00
Stingray Music for Business	\$24.99

EQUIPMENT CHARGES	
SD Digital TV Receiver w/ Remote	\$6.99
HD or HD/DVR TV Receiver w/Remote	\$8.49

<u>HIGH-SPEED INTERNET²</u>	(per month)
TIERS	
Business Economy 100 Mbps	\$89.99
Business Lightning 200 Mbps	\$139.99
Business Lightning 300 Mbps	\$189.99
24x8 Dual-Band Wi-Fi Modem Rental	\$9.99
Static IP	\$6.99

<u>DIGITAL PHONE</u>	(per month)
Please call for pricing personalized for your business	
ADDITIONAL DIGITAL PHONE SERVICES	
Distinctive Ring	\$5.99
Non-Listed Number (excluded from phone book)	\$3.00
Non-Published Number (excluded from 411 & phone book)	\$5.00
Additional or Foreign Directory Listing	\$6.99

<u>ADDITIONAL CHARGES</u>	(per incident)
TV	
TV Service Installation (includes two outlets)	\$49.99
Additional Outlet Installation	\$14.99
HIGH-SPEED INTERNET	
Internet Service Installation	\$49.99
24x8 Dual-Band Wi-Fi Modem Purchase	\$99.99
Static IP Address Setup	\$69.99
DIGITAL PHONE	
Digital Phone Service Installation	\$49.99
Line Activation	\$19.99
Digital Phone Adapter Replacement Battery	\$24.99
Disconnection	\$29.99

MISCELLANEOUS	
Service Visit	\$75.00
Returned Check	\$25.00
Credit Card Denial	\$10.00
Deactivation	\$15.00
Equipment Pickup	\$15.00
Reconnection by Field Technician	\$30.00
Collection	\$30.00
Change of Service	\$11.00

UNRETURNED/DAMAGED EQUIPMENT	
Unreturned/Damaged Digital TV Receiver	\$250.00
Unreturned/Damaged HD or DVR Receiver	\$500.00
Unreturned/Damaged TV Remote	\$15.00
Unreturned/Damaged Rental Modem	\$159.99
Unreturned/Damaged Digital Phone Adapter	\$159.99



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1. High-Definition services are available with proper HD receiver and TV. 2. Compatible 24-channel DOCSIS 3.0 modem required to receive optimal speeds. Many factors affect network speed. Actual speeds may vary and are not guaranteed. Please see the Full Channel Open Internet Disclosure and the High-Speed Internet Customer Guide & Service Agreement at www.fullchannel.com for more details.