

## TV

<b>TV SERVICES</b>	
Limited Basic TV	\$12.45
Expanded Basic TV	\$35.04
Standard Plus TV (Limited + Expanded)	\$47.49

Service Assurance Plan	\$3.99
GreenLink Renewable Energy Program	\$1.00

### DIGITAL PROGRAMMING TIERS

Digital TV	\$2.99
Digital Silver TV (requires Digital TV)	\$5.99
Digital Gold TV (requires Digital TV & Silver)	\$2.99
HD Programming†	FREE

### DIGITAL PREMIUM PACKAGES††

Digital TV EnhancedPak (all tiers +1 premium)	\$24.61
Digital TV UltraPak (all tiers +2 premiums)	\$35.15
Digital TV OptimaPak (all tiers +4 premiums)	\$51.23

### A-LA-CARTE PREMIUM SERVICES

HBO	\$13.49
Cinemax	\$13.49
Showtime Unlimited	\$13.49
Starz! Super Pak	\$13.49

TV Globo	\$19.99
Fox Soccer Premium	\$15.99
DVR Service	\$9.99

### EQUIPMENT RENTAL

First Digital Receiver w/ Remote	\$5.15
Additional Digital Receiver w/ Remote	\$5.15
HD Receiver	\$5.15
DVR Receiver (HD capable)	\$5.15
CableCARD	\$4.99

### TV SERVICE FEES (per incident)

Installation (new wiring/outlet)	\$55.95
Installation/Transfer (existing wiring/outlet)	\$29.95
Digital TV Upgrade (visit)	\$29.95
Additional Outlet (same day as installation)	\$25.95
Additional Outlet (return visit)	\$30.95
HD Installation	\$49.95
Additional HD Outlet (same visit)	\$30.95
Unreturned/Damaged Analog Receiver	\$175.00
Unreturned/Damaged Digital Receiver	\$250.00
Unreturned/Damaged HD or DVR Receiver	\$500.00
Unreturned/Damaged Remote	\$15.00

† High-Definition services are available with proper HD receiver and TV.

†† Eligible premiums include HBO, Cinemax, Showtime Unlimited, and Starz! Super Pak.

## HIGH-SPEED INTERNET\*

### RESIDENTIAL HIGH-SPEED INTERNET SERVICES

Discount shown available when combined with Standard Plus TV.

	Reg. / Discount
Bronze High-Speed Internet 1/1 Mbps	\$25.99
Silver High-Speed Internet 10/2 Mbps	\$43.99/\$33.99
Gold High-Speed Internet 16/4 Mbps	\$45.99/\$40.99

Modem Rental	\$9.99
Static IP Monthly Fee (Silver & Gold only)	\$6.99

### BUSINESS HIGH-SPEED INTERNET SERVICES

All business Internet tiers include one monthly modem rental.

Business Bronze High-Speed Internet 2/2 Mbps	\$49.99
Business Silver High-Speed Internet 6/2 Mbps	\$74.99/\$64.99
└ Includes static IP.	

Business Gold High-Speed Internet 10/3 Mbps	\$139.99/\$119.99
└ Includes static IP.	

Additional Static IP (Silver & Gold only)	\$9.99
---	--------

### HIGH-SPEED INTERNET SERVICE FEES (per incident)

Installation	\$59.95
Modem Purchase	\$79.95
Modem Purchase (over 4 payments)	\$21.00
Unreturned/Damaged Rental Modem	\$79.95
Static IP Setup (Silver & Gold only)	\$35.00

## DIGITAL PHONE

### RESIDENTIAL CALLING PLANS & PACKAGES

Discount shown available when combined with Standard Plus TV or Internet.

	Reg. / Discount
Silver Plan	\$35.99/\$25.99
└ Includes 60 min. of domestic long distance calling, 5¢/min. domestic long distance, call waiting, caller ID	

Gold Plan	\$44.99/\$34.99
└ Includes unlimited calling to USA & Canada, unlimited features	

Add-a-Line Plan (additional lines only)	\$16.99
└ Includes 15¢/min. domestic long distance, caller ID	

International Plus Calling Package	\$4.99
└ Discounted per min. international calling rates	

\* Compatible cable modem required to receive optimal speeds. Many factors affect network speed. Actual speeds will vary and are not guaranteed.

### STANDARD FEATURES (included with Gold Plan)

Online Voicemail	\$4.99
Anonymous Call Reject	\$4.99
Call Block	\$4.99
Forward All Calls	\$4.99
Forward When Busy	\$4.99
Forward Selected Calls	\$4.99
Call Return	\$4.99
Conference (3-way) Calling	\$4.99
Do Not Disturb	\$4.99
Find Me Follow Me	\$4.99
Speed Dial	\$4.99

### ADDITIONAL SERVICES

Distinctive Ring	\$5.99
Non-Listed Number (excluded from phone book)	\$3.00
Non-Published Number (excluded from 411 & phone book)	\$5.00
Additional Directory Listing	\$6.99
Foreign Directory Listing	\$6.99

### DIGITAL PHONE SERVICE FEES (per incident)

Installation & Line Activation Fee	\$39.99
Additional Local Number Porting Fee	\$19.99
Additional Phone Jack Activation (same visit)	\$14.99
Additional Phone Jack Activation (return visit)	\$29.99
Additional Phone Jack Installation (same visit)	\$29.99
Additional Phone Jack Installation (return visit)	\$39.99
Disconnect Fee	\$29.99
Call Detail Request	\$24.99
Number Port Reschedule Fee	\$20.00

### MISC. CHARGES & FEES (per incident)

Returned Check Fee	\$25.00
Collection Fee	\$30.00
Deactivation Fee (by phone service rep.)	\$15.00
Reconnection Fee (by field service tech)	\$30.00
Field Collection Fee	\$15.00
Credit Card Denial	\$10.00
Service/Account Change Fee	\$11.00
Equipment Pickup	\$25.00
Service Visits	\$25/ half-hr.



247-1250 • fullchannel.com